



NEUE IDEEN FÜRS MOTORRAD

TOURATECH

We kindly ask you to create/use the return label for your return shipment. This request does not affect your statutory rights. To ensure your return is processed quickly, please provide the following information:

Name	
Street No.	
Postal code City	
Customer no.	
Invoice no.	
Contact	
Phone or Email	

Please tick the appropriate box:

- ☐ return
- ☐ complaint
- ☐ exchange

Reasons for return

- | | |
|--|---|
| 1. Not satisfied | 6. Item was incorrectly entered on the invoice |
| 2. Cannot be assembled/installed/defective | 7. Incorrect order |
| 3. Size does not fit/too large/too small | 8. Damaged/transport damage |
| 4. Incorrect delivery - shipping | 9. Item description incorrect/misleading/inaccurate |
| 5. Ordered for selection | 10. Delivered too late |

Part number	quantity	Reason for return

Please provide a detailed description of the error.

Bank details

Please provide us with your bank details so that we can transfer the credit amount to you.

Name of the bank	
IBAN	
BIC	
Account holder	

